

- **AIR-HOSTESS / FLIGHT ATTENDANTS:**

- **AVIATION STUDIES**

- Overview of the Airline Industry.
- Different types of passenger handling.
- Different types of foods / Meals / Beverages.
- Aircraft knowledge.
- Phonetics.
- IATA Abbreviations.
- Domestic Airport / International Airports .
- Airport duties.
- Different types of passenger handling.
- Different types of duties in-flight.
- Different types of Announcements.
- Different types of emergencies occurring on board.
- Responsibilities, duties of Air Hostess and Flight Pursers.
- Practical problem encountered in flight emergency procedures.
- Pre-Flight checking.
- Receiving passengers on board.
- Points to be remember while receiving passengers on board.
- Counting passengers on board.
- Functions after closing the doors.
- Functions before a flight.
- Checks: before fastening seat belts before take-off.
- Functions during Flight.
- Demonstrations of Safety equipments.
- Pre-Landing duties.

- Functions after touch down.
- Dis-embarking functions.
- Personal Grooming, Dressing sense, styling etc.
- Etiquettes and body language.
- Communication skills -I.
- Mock Interview and group discussion and Aircraft knowledge.
- Effective public speaking.
- Motivation.
- Goal setting/ self esteem.
- Security measures to check hijacking and Bomb threat.
- First Aid.
- Cabin Crew training DGCA requirement.

### **GROOMING AND ETIQUETTES TRAINING (Study Material provided – 80 pages – 30hrs)**

Develops soft skills and helps you to appreciate and learn nuance of etiquette, behavior and grooming and also develop a personal style, which brings freshness in personal conduct and appearance.

Helps you to camouflage your weak points and makes you look smart and elegant.

Get a glimpse of the same in our [online training area](http://www.sristysaviation.com/lib/subscribe.htm) at <http://www.sristysaviation.com/lib/subscribe.htm>

### **COMMUNICATION SKILLS TRAINING (Study Material provided – 50 hrs)**

This program inculcates verbal and non-verbal skills helping one to become a sophisticated communicator, as good communication is the key to good relationships.

Helps you to win friends, influence people and succeed in a changing world. It develops the gifts of effective leadership that most were born with.

Get a glimpse of the same in our [online training area](http://www.sristysaviation.com/lib/subscribe.htm) at <http://www.sristysaviation.com/lib/subscribe.htm>

### **PERSONALITY DEVELOPMENT IN 100 EASY STEPS (Study Material provided – depending on assimilation and number of hours left for the completion of the course, this part is conducted at the end of course before certification exams)**

Sristys offers unique personality development training (not found in any other institute), and perfection in decision-making capability through a structured effective personality development technique brought out in 100 easy steps to change the personality and mental makeup of Indian Students.

**Not available for online training as it is unique only to Sristys training curriculum and is developed for Sristys by world renowned personality development trainer(Patent applied for – name disclosed only after patent approval), step by step training is conducted with easy to follow practices for daily practicing of students and inculcating in their day to day life.**

### **RESUME PREPARATION – (Study Material provided – 10 hrs)**

Resume preparation classes through detailed analysis of resumes of selected students of Sristys working in International airlines - find few here at <http://www.sristysaviation.com/testimonials.html>

### **INTERVIEW SKILLS – (Study Material provided & Practical – 15hrs)**

Improving the interview skills through 200+suershot questions and suggested answers drawn from airline interview worldwide. Read them, memorise them and they cannot go wrong, these are live questions asked by HR managers world over and the answers they themselves have answered for benefit of Sristys students. [Sign up](http://www.sristysaviation.com/feedbackvr.html) at <http://www.sristysaviation.com/feedbackvr.html> to find out few(20) of such questions and answers in our [online training area](http://www.sristysaviation.com/lib/subscribe.htm) <http://www.sristysaviation.com/lib/subscribe.htm>

Interested in doing the training then [contact us](http://www.sristysaviation.com/contact.asp) at <http://www.sristysaviation.com/contact.asp>

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